



Maine

211 MAINE IS HERE TO HELP

Sometimes you need more than internet search. You need a conversation. 211 Maine is a free, confidential information and referral service, available in multiple languages, that anyone can access 24 hours, seven days a week by phone, text message, or online. **Call 211, text your zip code to 898-211, or visit 211maine.org.**

Any time someone reaches out to 211 Maine, they connect to a live person here in Maine. Trained, friendly call specialists help identify the best local resources to meet essential needs, like food, healthcare, housing, veteran services, child care, and more.

WHAT YOU CAN DO

Support and share 211 Maine as a trusted resource with your employees.

- Provide 211 Maine materials, like flyers, rack cards, or posters, in shared spaces and break rooms.
- Have Human Resources share 211 Maine as a resource during on-boarding or when employees face personal challenges.
- Invite 211 Maine to give a staff presentation.
- Meet with 211 Maine or United Way to discuss opportunities for collaboration or partnership.

GET IN TOUCH

Contact Nikki Williams, 211 Maine Program Director, at nwilliams@uwsme.org for 211 Maine marketing materials, presentations, or to discuss opportunities.



2024 IMPACT BY THE NUMBERS

75,083
calls, texts, and emails

160,438
referrals to local services and supports

271,171
minutes spent helping callers

9,139
Maine programs listed

211 CALLERS IN THEIR OWN WORDS

“For the first time in three years, I found a therapist that was taking on new patients and I was able to get in for next week.”

“The lady I spoke to was amazing and she did everything she could to help me get oil for my son.”

“I was so grateful to receive the information I couldn’t find on my own.”